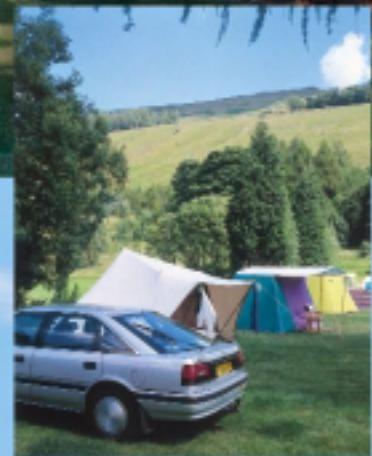
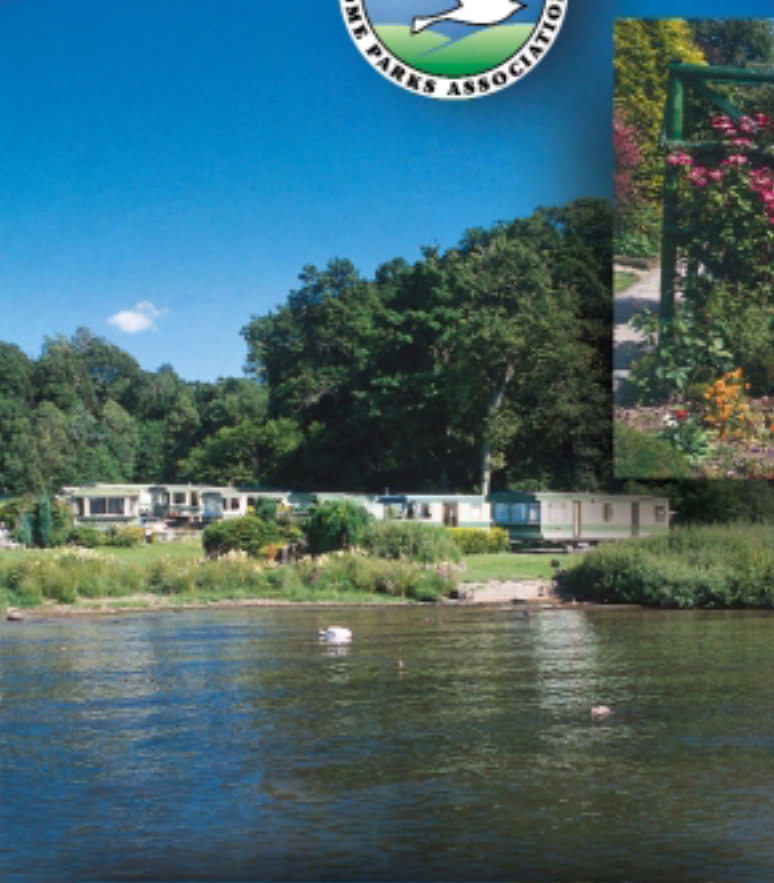


The British Holiday & Home Parks Association (BH&HPA) is the only organisation which works solely for the benefit of park business. It was created by park owners and exists exclusively to serve the parks industry.

For over 50 years, park owners themselves have set the Association's strategy through the democratic election of industry members to serve on the Association's Board of Directors. Currently, over 2,100 park owners and managers are in BH&HPA membership, representing more than 2,700 park businesses throughout the British Isles.



a
 AA Advertising Standards Authority
 Agreements
 Allens Caravans v Wyre Forest
 Allowances
 Amusement Machines
 Arbitration
 Areas of Outstanding Natural Beauty

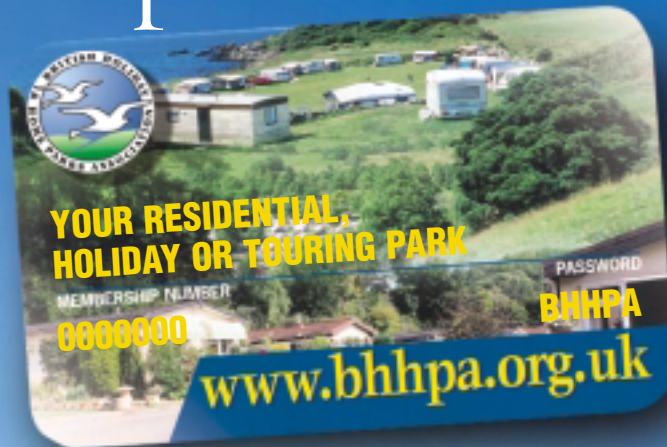
b
 British Graded Holiday Parks Scheme
 British Tourist Authority
 Brochures
 Business Property Relief

c
 Camping
 Capital Gains Tax
 Caravan Sites & Control of Development Act 1960
 Caravan Sites Act 1968
 CBI
 Certificates of Lawful Use
 Chalets
 Children's Play Area
 Climate Change Levy
 Clubs
 Coastal Erosion
 Codes of Practice
 Conciliation
 Conferences
 Consortia
 Construction
 Consumer Credit Act
 Consumer Protection Legislation
 Contracts of Employment
 Complaints
 Computers
 Copyrights
 CORGI
 COSHH
 Council Tax
 Credit Card payments

d
 Data Protection Act
 David Bellamy Conservation Awards
 Definition of a Caravan
 Density
 Department for Environment, Food and Rural Affairs
 Direct Mail
 Disability Access
 Discrimination
 Distance Selling
 Dangerous Dogs
 Drainage

e
 E-commerce
 E-mail
 Electrical Installations
 Electricity
 Employment Regulations
 Entertainments Licence
 Environment Agency
 Environmental Health
 Environmental Protection
 Euro
 European Commission
 EFCC&HPA
 Equal Pay
 Eviction
 Exempt Organisations
 Eyesight

BH&HPA – championing the interests of the parks industry



Contact:

BRITISH HOLIDAY & HOME PARKS ASSOCIATION

Chichester House

6 Pullman Court

Great Western Road

Gloucester

GL1 3ND

Telephone: **01452 526911**

Fax: **01452 508508**

Email: **enquiries@bhhpa.org.uk**

Consumer Website: **www.ukparks.com**

Industry Website: **www.bhhpa.org.uk**



The Influential Voice of Park Business

Park profitability can be jeopardised by initiatives from Brussels, Westminster, Edinburgh, Cardiff or the town hall. BH&HPA's work is essential to the viability of the parks industry.

To achieve success, every park businessman or woman must navigate through a complex maze of regulation. These controls emanate from a wide variety of sources: different government departments, agencies and regulatory bodies at local, regional, national and European levels. Vital areas of interest include site licensing, water regulations, VAT, planning, inheritance tax, refuse collection and employment legislation. At every step, the park owner must be aware of, and operate within, increasingly complex regulation.

BH&HPA's crucial role is to provide the parks industry with a voice when these laws are being drawn up or changed. We put forward the park industry's case to ensure that full account is taken of the particular needs of park business.

The Association is the nationally recognised representative body of the parks industry.

BH&HPA is automatically consulted by government on all changes to legislation affecting park business and works pro-actively to bring about beneficial change. This work is constant and escalating. The rate at which Government consultation papers arrive at BH&HPA central office increases each year. BH&HPA's role is to interpret the proposals, assess their impact on day-to-day park operation and seek to instil a practical approach by regulators.

The burden of regulation and its impact on the industry remains the central issue of the Association's lobby on behalf of members.

Where it is not possible to avoid the introduction of regulation, BH&HPA endeavours to ensure that it is practical in its application, that enforcement is with the lightest possible touch and that guidance is easy to understand.

Accurate and Up-to-date Information and Advice

Since BH&HPA is there influencing the formation of new law, the Association is also best placed to advise members on how best to go about complying with any new legal obligations.

The provision of advice and information to park owners and managers is core to BH&HPA's work and often the Association issues guidance long before the authorities catch up... giving members vital time for planning and preparation.

It is only through BH&HPA membership that the park owner and manager can stay abreast of change and know how to meet the challenges of changing regulation, taxation and rapidly-changing market dynamics.

The Association uses a variety of different media to keep members up-to-date:

The BH&HPA Journal - known as the industry "bible", is not a typical trade magazine. The Journal is an authoritative, bi-monthly report on park business developments, providing practical advice on all aspects of park operation.

the industry's "bible"

BH&HPA Members' Handbook - this weighty tome provides a reference text to the regulation of park business. It is the definitive guide to park operation. The Handbook is issued free-of-charge to all new members and explains the full range of management and regulatory issues involved in park operations. It is regularly updated to ensure continuing accuracy.

Letter and E-mail - where change is sudden or park owners and managers need to take immediate action to protect their interests, all members are contacted directly.

Telephone Advice Service - expert help and guidance is just a telephone call away, providing direct access to the industry's leading advisers. Be it a legal, technical, planning or marketing problem, BH&HPA is there to help.

expert help and guidance is just a telephone call away



Kitchens Know How

Fire Points
Fire Procedures
Fire Safety
First Aid
Fit and Proper Person
Flood Protection
Flues
Food Safety
Foreign Currency
Fraud Protection
Furniture & Furnishing (Fire Safety)
Regulations

Gaming Licences
Gas Appliances
Gas Safety Checks
Government
Grading
Grievance Procedure
GSIUR
Guides

HACCP
Harassment
Hard Standings
Hazards
Health & Safety
Heritage Coast
Highway Agency
Holiday Entitlement
Hook Ups
Housing Act
Hygiene

ICT
IEE Regulations
Inheritance Tax
Institution of Environmental Health Officers
Insurance
Internet
Inventories

Jargon Busting
Job Seekers
Journal
Journalists
Jurisdiction

BH&HPA Members' Web Site

www.bhpa.org.uk - a 24/7 information resource for Association members with online facilities which include a Virtual Adviser and a huge and constantly revised database of relevant information, together with interactive facilities and discussion areas.

Conferences, Courses, Seminars - events bring together industry colleagues with expert speakers and government officials to explain the latest developments, covering a range of subjects to keep park owners and managers abreast of change. The highlight of the industry year is the BH&HPA National Conference, the chance to learn of developments and compare notes with over 500 park owners and managers.

The BH&HPA Network

BH&HPA has an extensive network of 26 branches, which act as the eyes and ears of the Association. The branches maintain the close contact between members and their Association. Each area branch returns one of their number to the BH&HPA Board of Directors providing direct input to the Association's strategy.

The branch structure also provides a local voice for member park businesses; a co-ordinated approach to negotiations with local authorities, regional development agencies and tourist boards.

And BH&HPA branches are a social network; the opportunity to meet and compare notes with fellow members of the industry, often with an expert speaker joining the gathering to bring news of up-to-the-minute developments.

the opportunity to meet and compare notes with fellow members of the industry.



Promotion and Positioning of the Parks Industry

The Association's initiatives generate increased profile and custom to the benefit of all BH&HPA member park businesses.

David Bellamy Conservation

Award Scheme - an annual audit of park conservation management by the park's own customers and independent assessors. The scheme's author is the Association's President, Professor David Bellamy OBE. In place since 1996, the award scheme is the lynch pin of the Association's strategy of positioning the park industry's green face with the market and decision-makers.

www.ukparks.com - an award-winning online directory of all parks in Association membership. Listing park details on the website is free-of-charge to BH&HPA members; www.ukparks.com receives more than 3,000 visitors each day in the summer months.

Extensive Press and Public

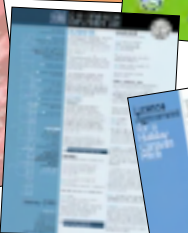
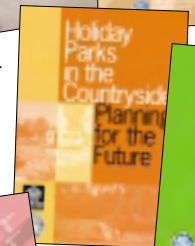
Relations Campaigns - generating positive column inches and sound bites for the industry whilst countering any negative media comment.

Market Research and Product Intelligence

- investigating the consumer's perceptions of the product and predicting future market trends.

Brochures, Guides and Directories

- distributed through advertising, exhibitions and press initiatives.



Laundrettes
Legislation
Legionella
Licence Agreements
Licensing
Lifeguards
Liquor Licensing
Local Authorities
Local Plans
Lodges
LPG

Maintenance
Manual Handling
Market Research
Marketing
Maternity Leave
Minimum Wage
Media
MEPs
Mobile Homes Act 1983
Model Standards
Modern Apprentices
Motor Homes
MPs

National Insurance
National Parks
National Certificate in Park Management
Night Workers
Noise
NVQs

Occasional Licences
Off-Licence
Office of Fair Trading
Office of the Deputy Prime Minister
OFGEM
OFREG
Ordnance Survey

Park Homes Charter
Park Rules
Parking
Paternity Leave
PAYE
PDI Inspection
PDQ Machines
Pensions
Permitted Development
Pets
Pitch Fees
Planning Applications
Planning Consent
Planning Inspectors
Play Areas
Poisons
PPL
Preservation
Press Releases
Price Marking Order 1999
PRS
Public Telephones

Quality
Quangos

BH&HPA – why it's good business to belong

In the 21st Century park owners need:

**An authoritative voice to government to influence decision-making
and to ensure that park business is not burdened by over-restrictive
regulation and taxation.**



**Forewarning of change, be it an amendment to the law
or trends in the market place.**



**Access to the latest information and advice to assist with operating a park business
successfully, efficiently and profitably in today's complex regulatory environment.**



A quality park product to meet the challenge of competition.



**Influence on opinion formers and the media, promoting a positive image
of the product and the industry.**



**Effective marketing of their parks to communicate
the message to targeted consumers.**



**Collective buying power to drive down the cost of essential supplies
and services to their business.**

**It is only through BH&HPA membership that the park owner
and manager can achieve this.**

BH&HPA – championing the interests of the parks industry

Safety
Sale of Goods Act
Sanitation
Satellite TV
Scams
Search Engines
Seasonal Employees
Secure By Design
Seminars
Sewerage
Skills
Site Licence
Smoke Alarms
Smoking in Public Places
Solicitors
Spacing
Spam
Special Hours
Statutory Sick Pay
Stakeholders
Structure Plans
Sustainability
Swimming Pools

Taxation
Telephones
Television Licensing
Ten-Year Rule
Tenancy
Tenure
Theft
Torts (Interference
With Goods Act 1977)
Touring
Tourist Information Centres
Tourist Boards
Town and County Planning Act 1990
Trade Descriptions Act 1968
Trade Shows
Trading Standards
Training
Transitional Relief
Transportation
Twenty-Eight Day Rule

Unfair Consumer Contract Regulations
Unfair Dismissal
UK Online For Business
Utilities

Valuation Office Agency
Vandalism
VAT
Ventilation
Virtual Brochures
VisitScotland
Viruses

Wages
Wales Tourist Board
Washing Facilities
Water Regulations
Web Sites
Winterisation
Work Permits
Working Time Regulations 1998
Workshops
Written Statements
www.ukparks.com



Race Relations Act 1976
Rallies
Rating
Recreation Space
Recruitment
Re-cycling
Refuse Collection
Residents Associations
Regional Development Agency
RIDDOR
Right to Roam
Risk Assessment
Road Signs
RTBs